

**Iowa Department of Human Services
CHILD CARE CENTER COMPLAINT**

Name of Center: Apple Kids		Enrollment: 133	License ID: 4157000143
Street: 600 10th Ave	City: Marion	IA Zip Code: 52303	County: Linn
Mailing Address: 600 10th Ave			
Mailing City: Marion		IA Zip Code: 52303	
Director's Name: Kendran Imhoff, owner and director		Center Phone Number: 319-373-3808	
On-Site Supervisors: Kim McImroy		E-Mail Address: applekidsmarion@hotmail.com	

Date of Complaint: 7/31/2013

Date of Visit: 9/4/2013

☐ Scheduled ☒ Unannounced ☐ NA

☒ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found ☐ NA

RECOMMENDATION FOR LICENSE

☒ **NO CHANGES to licensing status recommended**

☐ **PROVISIONAL license from** **to**

☐ **SUSPENSION of License**

☐ **REVOCATION of License**

Summary of Complaint:

On 7/31/2013, a complainant reported a staff named Mike M grabbed a 4-year-old child to put him/her in time out. The complainant reported the child suffered bruising on the arm.

Licensing Rules Relevant to the Complaint:

109.12(2)a-d. Discipline does not allow- corporal punishment; punishment that causes humiliation, fear, pain, or discomfort; locking children in an area or using mechanical restraints; associating with illness, toilet training, food, or rest; or the use of verbal abuse, threats, or derogatory remarks about a child's family.

Inspection Findings:

I conducted a visit to Apple Kids on 9/4/2013. It is important to note, other DHS persons conducted a visit to Apple Kids regarding this complaint prior to my on-site visit. The following is based upon my face-to-face interview with owner and director Kendran Imhoff and on-site supervisor Kim McImroy:

109.12(2)a-d. Discipline does not allow- corporal punishment; punishment that causes humiliation, fear, pain, or discomfort; locking children in an area or using mechanical restraints; associating with illness, toilet training, food, or rest; or the use of verbal abuse, threats, or derogatory remarks about a child's family. COMPLAINT IS VALID. RULE WAS VIOLATED. The child had bruising on his/her arm that was reported to be from staff Mike M. Steven "Mike" M's reported (to other DHS persons) that two children were not getting along so he separated them, asked them to calm down, and placed them in time out. Mike M did not recall ever grabbing the 4-year-old child. Ms. Imhoff and Ms. McImroy talked about speaking with Mike M about stress management and using a more hands-off approach with the child care children.

Special Notes and Action Required:

Ms. Imhoff, Ms. McImroy, and I talked about the need for Mike M to participate in professional growth hours related to positive discipline techniques. We discussed a specific training called PBIS (Positive Behavior Intervention Support) training. Please contact HACAP agent Amy Bruner at 319-393-7811, ext. 1044, Grantwood AEA CART Program Supervisor Jeanie Wade at 319-399-6574, and/or Child Care Resource and Referral agent Cindy Heck at 319-538-8464 for assistance in getting signed up for this training.

Please provide me with documentation within the next 30 days that Mike M has sign-up for, is completing, and/or has completed PBIS training.

If you feel something is unclear or unjustly cited, please contact me (phone 319-892-6827; email alyons@dhs.state.ia.us <<mailto:alyons@dhs.state.ia.us>> <<mailto:alyons@dhs.state.ia.us>>) so that we may discuss the issue. If necessary, I can make a notation in your record. You may also send a letter that will be included in your licensing file noting any disagreement you may have with this report. If I have failed to provide for you any information discussed during my visit, please contact me and I will forward the information to you. Thank you.

Consultant's Signature:**Date:**

09/06/2013

